

STATE OF NEW YORK

Public Service Commission

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FOR RELEASE: IMMEDIATELY

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PSC Staff Schedules Nine Consumer Information Forums for RG&E Customers – Opportunities for Electric Customers to Learn More about "Voice Your Choice" –

Albany, NY – 11/22/04 – The New York State Public Service Commission (PSC) staff has scheduled nine consumer information forums for electric customers of Rochester Gas and Electric Corporation (RG&E) to assist customers in making a decision about their energy supplier under RG&E's new "Voice Your Choice" program.

RG&E customers will be able to obtain printed information at the forums about competitive energy supply choices in New York State, ask questions about specific choices available under RG&E's new "Voice Your Choice" program and obtain information about energy competition in general. In addition to staff from the PSC, representatives from RG&E will be present to explain the program and answer questions.

Under RG&E's "Voice Your Choice" program, electric customers will choose from whom they want to buy their electricity supply beginning January 1, 2005, and whether they want it at a fixed or variable price. Electric customers have three options:

- **RG&E's Fixed Price Option**, in which the customer chooses to have RG&E provide electricity supply at a fixed price. The price becomes effective January 1, 2005, and remains fixed for a year.
- **RG&E's Variable Price Commodity Option**, in which the customer chooses to have RG&E provide his/her electricity at a price that varies each month depending on electric wholesale conditions.
- **ESCO Option (With Supply Adjustment)**, in which the customer chooses to buy electricity from a supplier other than RG&E. The price is based on that company's supply charge; a fixed RG&E delivery, supply and transition charge; plus a variable RG&E supply credit.

Customers who do not choose an option by the end of the “Voice Your Choice” enrollment period (December 31, 2004) will automatically be enrolled in RG&E’s Variable Price Option for one year.

Interested persons unable to attend the forums may obtain information about competitive choices for energy supplies in New York State, including a supply guide reflecting prices and supply and service offerings from utilities and energy service companies (ESCOs), by accessing the Commission's Web site at www.AskPSC.com. Many libraries offer free internet access. Information also can be obtained by mail through the Commission's toll-free consumer information line at 1-888-ASK-PSC1 (1-888-275-7721). The toll-free line can be called from anywhere within the state.

The consumer forums are scheduled as follows:

Monday, Nov. 29
1:30-3:30 p.m.
Canandaigua Town Hall
5440 Routes 5 & 20 West
Canandaigua, NY

Monday, Nov. 29
6:30-8:30 p.m.
Penfield Town Hall
3100 Atlantic Ave.
Penfield, NY

Tuesday, Nov. 30
1:30-3:30 p.m.
The Court Room at Town Hall
48 Main Street
LeRoy, NY

Tuesday, Nov. 30
6:30-8:30 p.m.
Town of Brighton Town Hall
2300 Elmwood Ave.
Brighton, NY

Wednesday, Dec. 1
1:30-3:30 p.m.
City Hall Council Chambers
Room 302-A
30 Church Street
Rochester, NY

Wednesday, Dec. 1
6:30-8:30 p.m.
Holiday Inn Rochester South
1111 Jefferson Road
Henrietta, NY

Thursday, Dec. 2
6:30-8:30 p.m.
Greece Town Hall
1 Vince Tofany Blvd.
Greece, NY

Friday, Dec. 3
1:30-3:30 p.m.
Victor Town Hall
85 East Main Street
Victor, NY

Friday, Dec. 3
6:30-8:30 p.m.
Livingston County
Government Center
Rooms 205-208
6 Court Street
Geneseo, NY