



May 10, 2002

To Whom it May Concern:

RE:

I hereby certify that a medical emergency exists in that the above-named patient suffers from a serious medical condition that severely affects her well being, as follows: insulin dependent diabetes that requires proper home refrigeration of insulin. A picnic cooler with ice is an unsuitable method of storing insulin.

The described medical condition will be aggravated by the absence of utility service. I hereby affirm that this statement is true and correct, and request immediate action to assure continued utility service to the household in which the patient resides. Thank you.

Sincerely,